



MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Violet Varona-Lukens, Executive Officer
Clerk of the Board of Supervisors
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Chief Information Officer
Director of Children and Family Services

At its meeting held June 3, 2003, the Board took the following action:

9

The following statement was entered into the record for Supervisor Antonovich:

"The Department of Children and Family Services has an important mission in protecting children from abuse and neglect. The Child Abuse Hotline serves as the initial intake for child abuse reports and is often critical to the life or death of a child. The Child Abuse Hotline receives reports of suspected child abuse and neglect 24 hours a day, seven days a week. Often, the Child Abuse Hotline is overburdened with calls causing telephone problems and other technical difficulties. The Department is currently developing a back-up system and an overall assessment of the Hotline operations. During the assessment, it would also be prudent for the Department to consider the feasibility of utilizing a computerized form for callers to reduce the number of calls and increase efficiency."

Therefore, at the suggestion of Supervisor Antonovich and on motion of Supervisor Knabe, seconded by Supervisor Molina, unanimously carried (Supervisor Antonovich being absent), the Director of Children and Family Services and the Chief Information Officer were instructed to:

1. Report back to the Board within 120 days on the development of a computerized system to receive child abuse reports; and
2. Consult with County Counsel regarding modification of the California Penal Code to include electronic reporting as an acceptable medium for receiving reports of suspected child abuse or neglect.

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Each Supervisor
Chief Administrative Officer
County Counsel